

## **Terms and Conditions for Experience India Courses, Internships, Voluntary Services and Homestays**

### **1. Validity**

These Terms and Conditions apply to all Experience India participants worldwide. By signing the participation form you agree to accept these terms and conditions.

### **2. What we expect from you**

The success of a course or project also depends on you. You agree to be in your project from the first to the last day, to actively participate in the work/course project and to get involved in the social life of the group.

Some courses include field trips, sightseeing and encounters with local population and projects. Your initiative and that of the other participants is important. You are expected to behave respectfully and sensitively in inter-acting with local culture, customs and population as well as with the other participants.

Of course, relaxing, swimming, partying and discussions are part of the courses, too – outside the official course schedule.

### **3. Language Skills**

Course/Excursion language is usually English. Basic skills are sufficient.

### **4. Age Limitations**

To participate in an Experience India program, you have to be at least 18 years old when the project starts.

### **5. Participation Fee**

For each program the participation fee is stated on the Experience India website in the "Prices" section. It has to be paid in advance for each booked course, excursion, internship, voluntary service, gap year or sabbatical.

The participation fee includes food, accommodation and local transport from your accommodation to the course location or placement and back for the entire duration of your program according to program description.

After we have confirmed your courses/excursions or placement, you pay 20% of your entire participation fees within 7 days. After receiving the fee in our account or we got your agreement to our confirmation, the booking process is complete and binding. We must have received the sum of all participation fees at the latest 29 days before your program begins.

For Stay India homestays there is no participation fee but a nightly fee set for each arrangement. You will be informed about the exact rate before your booking is binding.

### **6. Booking Process**

You fill in the participation form for your desired program in English (don't forget to sign it) and send it by fax, scanned in as JPEG by email or by post or to our office in Berlin. In case you would like to combine several Experience India programs, please fill in all respective participation forms and sign them.

As soon as we have received your signed participation form in our Berlin office, we will confirm the reception of your participation form and will send you a participation and a booking number by email. This numbers you state as

reference with any transaction, money transfer, or communication.

Your application is sent to the main office in India. Please note that after we have received your application, it is binding. Please refer to section 10. for our cancellation and refund policy.

### **6.1 Booking Process for Explore India Programs**

It is possible to participate in one or more than one course/excursion. For each desired course/excursion please check alternative wishes in the participation form according to your priorities, in case we don't have enough bookings for your first choice.

Once we have a minimum of 6 bookings for your course or excursion, we will immediately inform you. Then, within 7 days, you transfer 20% of your entire participation fees by PayPal (we let you have an email which includes an easy Paypal transfer procedure) or into the Experience India account:

accountholder:	Katja Gunzinam
name of bank:	Deutsche Kreditbank AG
SWIFT-BIC:	BYLADEM1001
IBAN on paper:	IBAN DE89 1203 0000 0016 0425 25
IBAN in electronic banking:	DE89 1203 0000 0016 0425 25

Don't forget your participation and booking number!

After we have received 20% of your entire participation fees or we got your agreement to our confirmation, you have agreed to our offer. With this the application process is complete and binding.

We must have received the full amount of all participation fees at the latest 29 days before your first course or excursion starts.

### **6.2 Booking Process for Volunteer India Programs**

Your placement for an internship, a volunteer project, a gap year or sabbatical will be individually arranged for you in India. You will get a specific project suggestion with contents as well as when, where and how to start your project.

If you are happy with the suggestion, please confirm with us immediately and transfer 20% of the full amount for your entire program into the Experience India account as described above. With this the booking process is complete and binding.

At the latest 29 days before your project begins, we must have received the full amount for your program in our account.

### **7. Travel Particulars**

Organising your travel particulars to India is up to you. With your registration you agree to arrive at your course or project location at the given meeting point in time for the official start of the program. Arrival day is – unless stated otherwise – the day before your program starts.

Please pay attention to required visa formalities, health regulations and recommended vaccinations for India well in advance before your departure. You can access information regarding these topics following the links given on this website in the section "Before You Go".

## **8. Food and Accommodation**

### **8.1 Food and Accommodation for Explore India Courses and Excursions**

Food and accommodation are included in the participation fee. Accommodation typically is basic in rented houses or apartments in shared rooms, dorm-style, or tents. Please bring a sleep mat, sleeping bag, sleep sheet and mosquito net.

Food is local south Indian cuisine. Taking turns, the participants lend a hand setting and clearing the table and doing dishes. Please refer to the particulars mentioned in the info sheet that will be sent to you after your placement.

### **8.2 Food and Accommodation for Volunteer India Internships and Voluntary Services**

Each internship or volunteer placement is individually arranged upon request and includes food, accommodation and local transportation from your accommodation to the project and back for the entire duration of the program. Depending on the kind of internship or voluntary service the participant either lives in an Indian host family, with other volunteers/interns, or in the chosen project itself.

### **8.3 Food and Accommodation for Stay India Homestays**

Your stay with an Indian host family, in a rented house, a private apartment or in a tepee (traditional home of the North American Plains Indians) is individually arranged for you upon request. Sometimes food is included, sometimes not. We will inform you in detail about the local living conditions, the kind of accommodation as well as food arrangements.

## **9. Insurance**

We ask of you to have sufficient insurance covering the entire duration of your stay in India. Please organise this in time before your departure. Besides a mandatory travel health insurance we recommend a travellers' baggage and a liability insurance. Don't forget to bring proof of insurance and supporting documents to your Experience India course/project.

## **10. Cancellation and Refund Policy**

**10.1** Once we have received your participation form in the Experience India office, it is binding while we are arranging your Experience India program and till we offer you a precise project suggestion. Should you, before we offer you a specific project suggestion or before the respective minimum number of participants has been reached, cancel your booking, we have to charge a compensation fee for already created costs of not more than 10% of the prospective participation fees.

**10.2** If you cancel your program after a successful placement, you must inform us immediately in written format. If we receive your written cancellation at the Experience India office in Berlin at least 29 days before the beginning of your program, we fully refund the entire amount of all participation fees. However, we have to charge a compensation fee for already created costs of 10% of the participation fees.

From 28 to 22 days before the beginning of your first course/project, we charge a compensation fee of 50% of the respective participations fees; 21 to

15 days before your first course or project starts 75%.

With any cancellation after this period or no show-up, we charge 90% of the participation fees because the place cannot be booked otherwise any more, but we will have had to cover all costs for a successful placement and the organisation of the course or excursion.

These conditions also apply to last minute bookings.

**10.3** Should you not be able to participate in your program, you can name a person to participate instead of you and we transfer your bookings into that person's name.

**10.4** Should a course or excursion be cancelled or re-scheduled, we, of course, refund the amount for the cancelled course or excursion or offer a respective alternative program. However, Experience India cannot refund costs for already booked flights or other costs of travel. In case you might get ill unexpectedly before your departure, we recommend a travel cancellation insurance for booked flights etc. Make sure you are familiar with their terms and conditions.

## **11. Limitation of Liability**

Experience India's liability for damages, which are not physical injuries, is limited to the threefold amount of the participation fee.

Last updated on 09-21-2007